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MEDICAID MEMO

Last Updated: 03/09/2022

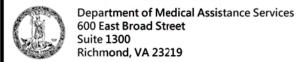
Medicaid Reimbursement Rate Changes for Home Health Services in Culpeper and Rappahannock Counties — Effective July 1, 2015

The purpose of this memorandum is to inform you that, effective July 1, 2015, Culpeper and Rappahannock Counties will be considered Northern Virginia (NOVA) localities for purposes of reimbursement of Home Health services.

For the purposes of billing Medicaid for Home Health services, the Commonwealth of Virginia is divided into two localities, Northern Virginia (NOVA) and the Rest of the State (ROS). Effective July 1, 2015, Culpeper (FIPS Code 047) and Rappahannock (FIPS Code 157) Counties will change from the ROS reimbursement rates to the NOVA reimbursement rates for Medicaid Services. The locality used for reimbursement is based on the address of the member receiving services. The services and rates affected by this policy change will be updated accordingly in the DMAS Provider Manuals located on the DMAS website (www.dmas.virginia.gov).

This policy change follows the recent publication of revised Metropolitan Statistical Areas (MSAs) by the Office of Management and Budget (OMB) in the February 2013 OMB Bulletin No. 13-01. The Centers for Medicare and Medicaid Services (CMS) adopted the new MSAs for Home Health reimbursement purposes for federal fiscal year 2015. DMAS regulations require the Department to use the Virginia localities that are included in the Washington D.C./Virginia/Maryland metropolitan core-based statistical area used by CMS for Home Health reimbursement for its NOVA home health rate region. In the most recent CMS Home Health reimbursement regulations, the counties of Culpeper and Rappahannock were moved from a non-metropolitan area to the Washington D.C./Virginia/Maryland metropolitan corebased statistical area.

Listed below are the localities and their corresponding FIPS (Federal Information Processing Service) Codes, which will define the DMAS NOVA area for Home Health reimbursement, effective July 1, 2015:



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Alexandria City - 510 Arlington County - 013 Clarke County - 043 Culpeper County - 047 Fairfax City - 600 Fairfax County - 059 Falls Church City - 610 Fauquier County - 061 Fredericksburg City - 630 Loudoun County - 107 Manassas City - 683 Manassas Park City - 685 Prince William County - 153 Rappahannock County - 157 Spotsylvania County - 177 Stafford County - 179 Warren County - 187

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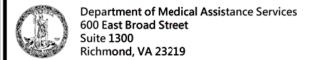


COMMONWEALTH COORDINATED CARE

Commonwealth Coordinated Care (CCC) is a new program that is coordinating care for thousands of Virginians who have both Medicare and Medicaid and meet certain eligibility requirements. Please visit the website at http://www.dmas.virginia.gov/Content_pgs/altc-enrl.aspx to learn more.

MANAGED CARE ORGANIZATIONS

Many Medicaid recipients are enrolled with one of the Department's contracted Managed Care Organizations (MCO). In order to be reimbursed for services provided to an MCO enrolled individual, providers must follow their respective contract with the MCO. The MCO may utilize different prior authorization, billing, and reimbursement guidelines than those described for Medicaid fee-for-service individuals. For more information, please contact the MCO directly. Additional information about the Medicaid MCO program can be found at http://www.dmas.virginia.gov/Content_pgs/mc-home.aspx.



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VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, payment status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00

a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KEPRO's Provider Portal at http://dmas.kepro.com.

"HELPLINE"

The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273 Richmond area and out-of-state long distance 1-800-552-8627 All other areas (instate, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.